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aims to give you good guidance during the preparation for easy pass.

**Exam** : **MB2-715**

**Title** : Microsoft Dynamics 365  
customer engagement Online  
Deployment

**Vendor** : Microsoft

**Version** : DEMO

**NO.1** You are an administrator for an organization that uses Microsoft Dynamics 365. The company has a bringyour- own-device (BYOD) policy for mobile devices. These mobile devices need to be able to install the Microsoft Dynamics 365 app for phones and tablets.

Which devices and operating systems align with the company requirements?

- A. Android phones 5.0 or later, Windows phones 8.1 or later, but not iPhones
- B. Windows phones 8.1 or later, iPhones 8.1 or later, and Android phones 4.4 or later
- C. iPhones with iOS 8.1 or later, Android phones 5.0 or later, but not Windows phones.
- D. Windows phones 8.1 or later, iPhones 8.1 or later, but not Android phones

**Answer:** B

**NO.2** Which two operating systems are supported for accessing Microsoft Dynamics when using Google Chrome?

Each correct answer presents a complete solution.

- A. Android 9
- B. Android 10
- C. Mac OS X 10.10
- D. Windows 8.1

**Answer:** B,D

Explanation

References:

<https://technet.microsoft.com/en-us/library/hh699710.aspx>

**NO.3** You are configuring forms in Microsoft Dynamics 365 and need to accommodate some users that access Microsoft Dynamics 365 through the app for phones and tablets.

You want to ensure your changes will apply properly to all users regardless of how they access Microsoft Dynamics 365.

What should you do?

- A. Make the same configurations on both the Main form and the Main Interactive Experience form.
- B. Make the same configurations on both the Main form and the Card form.
- C. Make the same configurations on both the Main form and the Mobile Express form.
- D. Make the configurations on the Main form only, and preview your changes for tablet and mobile.

**Answer:** D

Explanation

References:

<https://technet.microsoft.com/en-us/library/dn531159.aspx>

**NO.4** You are a system administrator using Microsoft Dynamics 365.

You have recently scheduled and approved an update on your production instance. Testing on a sandbox instance indicates that more time is needed before the production instance is ready for the update.

Which two statements regarding scheduling updates are true? Each correct answer presents a complete solution.

- A. A scheduled but not approved update can be changed.
- B. A scheduled and approved update cannot be changed.

- C. A scheduled and approved update can be changed by any user with the correct privileges.
- D. A scheduled and approved update can be changed only by the user who approved it.

**Answer:** A,C

**NO.5** You are an administrator for an organization that uses Microsoft Dynamics 365.

Your mobile users are often in area where they do not have Internet access, but they still need to be able to access and edit records through the Dynamics 365 app for mobile phones.

What should you do?

- A. Instruct users to view the needed records prior to entering an area with no Internet access so they can view them through the recent records cache.
- B. Enable the enhanced offline experience in Settings > Mobile Offline in Microsoft Dynamics 365 and adjust the Organization data download filter on each of the needed entities.
- C. Allow users to use Microsoft Dynamics 365 for Outlook. and instruct users on how to configure the offline filters.
- D. In the entity settings under Outlook & Mobile, configure the Organization data download filter for each of the needed entities.

**Answer:** B

Explanation

References:

<https://www.microsoft.com/en-US/Dynamics/crm-customer-center/configure-mobile-offline-synchronization-for365-for-phones-and-tablets.aspx>

**NO.6** You are a remote sales person using the Microsoft Dynamics 365 app on your tablet to access your data.

You are now in an area where you do not have Internet access.

Which statement is true?

- A. Records included in the synchronization filters have been stored on your tablet for offline access.
- B. Records included in the Microsoft Dynamics 365 for Outlook offline filters have been stored on your tablet for offline access.
- C. Records recently viewed have been stored on your tablet for offline access.
- D. Records that you own have been stored on your tablet for offline access.

**Answer:** B

**NO.7** You were recently hired as a consultant for a company that plans to implement Microsoft Dynamics 365.

Your job requires you to administer the Microsoft Dynamics 365 system, which includes managing user accounts, creating quotes and orders, creating workflows, and performing data imports.

Which action is required for your user account?

- A. Assign the System Administrator role.
- B. Mark the account as non-interactive.
- C. Mark the account as administrative.
- D. Assign the System Customizer role.

**Answer:** A

**NO.8** Which two versions of Microsoft Dynamics CRM require an upgrade in order to use the Dynamics 365 for phones app? Each correct answer presents a complete solution.

- A.** CRM 2015 Update 1 On-Premises
- B.** Microsoft Dynamics CRM 2015 Online
- C.** Microsoft Dynamics CRM 2016 On-Premises
- D.** Microsoft Dynamics CRM 2016 SP 1 Online

**Answer:** A,B

Explanation

References:

<https://technet.microsoft.com/en-us/library/dn531131.aspx>